



Welcome TO ARBORS OF HOP BROOK

Welcome to Arbors of Hop Brook, where the retirement living lifestyle you've envisioned will not only exceed your expectations, it is also within your reach.

There's a difference at Arbors, a difference you will appreciate now and in the future. We offer a variety of services, amenities, support and health care that are not only exceptional, but also affordable. Better yet, if needed, our supportive care and assisted living services are personalized to your unique needs and delivered right in your apartment. This is customized care that is unparalleled in the area.

We invite you to live the lifestyle you've earned, the lifestyle you deserve – a lifestyle designed just for you.





A CONTINUING CARE RETIREMENT COMMUNITY

Live Life by Your Design – Today and Tomorrow

We can't see the future. But we can plan for it. By choosing Arbors of Hop Brook as your home, you will take care of today and tomorrow, and what peace of mind that brings to you and your family.

As a continuing care retirement community (CCRC), Arbors of Hop Brook is designed for independent adults, offering a maintenance-free and active lifestyle, with the promise of additional health care services available on site should they ever be needed.

Arbors of Hop Brook is the only CCRC in the region and the only community in the area to offer a full continuum of care. If you ever need help, we can work with you to create a custom plan for assisted living, skilled nursing care at our award-winning health center Manchester Manor, or other services. Arbors creates a seamless solution that removes the burden from the family while predictable care costs remove the worry about the future of your health. For couples living at Arbors, there is added comfort that their spouse will be taken care of now and in the future.

DON'T JUST DREAM IT Live It!

An Independent Lifestyle Filled with Choices, Opportunities and Promise

You've dreamed of retirement – and all the opportunities it would bring. Free time to spend just as you choose, doing the things you love to do. You've envisioned a future filled with possibilities.

At Arbors, we invite you to live your dream. Free from everyday worries, chores and responsibilities (we'll take care of the cleaning, cooking and bed linens!), and surrounded by amenities, activities and programming, you'll live the life for which you've planned and hoped.

Best yet, at Arbors, you will be a part of a thriving community. Surrounded by new neighbors with interesting professional backgrounds and life experiences, you will forge new friendships. Yes, Arbors is a place that you become a part of that welcomes you to make your retirement exactly what you imagined it to be.



"I feel as if I'm on vacation every day . . .

time to pursue my interests, with all my worries left behind."

- Caroline Avignone

Retire in Comfort

LUXURIOUS APARTMENT HOMES

At Arbors we offer a selection of studio, one and two-bedroom apartments. Each apartment features a full kitchen, plush carpeting, spacious closets and a full bath. Choose the one that feels like home and then make it your own, furnishing and decorating it with your favorite belongings.

Here you will be free from all the worries and responsibilities of home ownership, as well as tedious, time-consuming chores. Our housekeeping staff will provide biweekly cleaning services and is available to help with any special projects you want completed. Maintenance beautifully maintains the grounds and will remove snow from your car.

You'll have the pleasure of free time and an endless number of ways to spend that time any way you choose.



Peace of Mind EVERY LEVEL OF CARE RIGHT HERE

The most distinctive advantage of moving to Arbors of Hop Brook is the complete peace of mind you will enjoy, knowing that every level of care is available to you – right here in our community – should the need ever arise.

If you need a bit of assistance with daily activities, such as dressing, managing your medications or bathing, support services or assisted living services will be provided right in your apartment. You won't have to move to another building. The services will be customized just for you – and coordinated by our full-time registered nurses – helping you maintain and maximize your independence. The care will be delivered by Arbors' CNAs, supervised by your nurses, so your family need not worry about hiring staff as your needs change. Arbors does it all for you.

You also have access to our award-winning health care center, Manchester Manor, for more advanced health care needs, including rehabilitation and recovery after an illness, operation or injury (this care may also be delivered in your apartment), as well as other skilled care.



ON-SITE HEALTH SERVICES

- 24-hour emergency service
- Scheduled medical services
- Doctor on site for weekly visits
- Personal care services
- Assisted living services
- Skilled nursing services at Manchester Manor
- Guaranteed long-term skilled nursing care placement

Quality Assured

AWARD-WINNING & NATIONALLY RECOGNIZED CARE

Arbors of Hop Brook is a long-standing member of the Connecticut Assisted Living Association.

Manchester Manor, Arbors' health care center, was the 2010 recipient of the American Health Care Association – National Center for Assisted Living (AHCA-NCAL) Gold Excellence in Quality Award.

It was the first facility in Connecticut and only the tenth in the nation to receive this honor. A recipient must display superior performance in leadership, strategic planning and focus on its customers.

Arbors has proven to meet rigorous standards of excellence and is among the premier retirement communities in the country.





THIS IS CARE YOU CAN COUNT ON

For a Lifetime of Ease

A move to Arbors takes away the "unknowns" that come with the future. By living here, you know with certainty that any health care need you may have, whether it's recuperating after an illness, enjoying additional support to remain living independently or receiving skilled care, will be met. This is care you can count on. Delivered by people you know and trust.

That's not only a gift you give yourself; it's a gift you give your family. You have taken control of your future, relieving them of any worries or responsibilities. How many people have that peace of mind?



OUR CARING, ATTENTIVE STAFF The Heart of Our Community

Arbors is a special community, not only because of the wonderful residents who call this lovely place home, but because of our dedicated, committed and caring staff. They are truly the heart of our community and most have been part of the Arbors family for many years.

These special people are singularly focused on creating an ideal living situation just for you. From administration and caregivers to dining services, housekeeping, maintenance and security, you will enjoy their friendliness and their insistence on providing quality service.

One visit to Arbors and you'll appreciate the difference offered by this elegant home and exceptional staff. You'll realize that Arbors of Hop Brook truly is . . .

BEYOND EXPECTATIONS

Within Reach





Directions

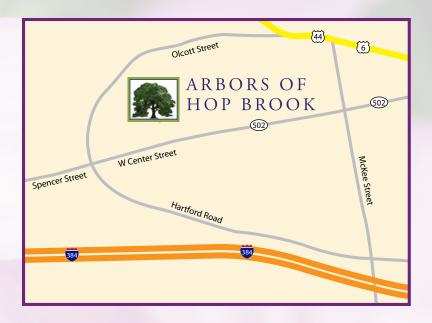
Manchester, Connecticut is conveniently located midway between Boston and New York City. Just six miles east of Hartford, the "City of Village Charm" is home to 51,000 residents who enjoy over 1,000 acres of parks, a golf course, various recreational and cultural activities, a symphony orchestra, choral groups, a historical society, museums, theaters, shopping and transportation. Bradley International Airport is only 25 minutes away.

Hartford and Points West

Take I-84 East to Exit 59. Take I-384 East to Exit 1 for Spencer Street (Silver Lane). Turn left onto Spencer Street which becomes West Center Street. Continue 1.3 miles. Arbors is on the left.

Springfield, Mass., Windsor and Points North

Take I-91 South to Exit 35 for Rt. 291 East (via Bissell Bridge). Follow signs to I-384 East. At Exit 1, turn left onto Spencer Street (Silver Lane), which becomes West Center Street. Continue 1.3 miles. Arbors is on the left.







Community Amenities

- Director of Resident Services to Coordinate Health Care Services
- Activity Coordinator for Social, Cultural and Recreational Events
- Health Monitoring and Emergency Services
- Front Desk Concierge
- Massage Therapy
- Activities and Arts & Crafts Rooms
- Auditorium
- Beautiful Landscaping with Carefully Maintained Walking Paths
- Beauty/Barber Shop with Manicurist
- Dining Terrace
- Exercise, Billiard and Game Rooms
- Fire-Resistant and Sound-Resistant Construction
- Store & More
- Complimentary Laundry and Refuse Facilities (each floor)
- Library with Fireplace
- All-Purpose Room with Fireplace
- Personal, Raised Garden Beds (as available)
- Private Dining Room with Fireplace
- Communication Room
- Club Room for Resident Meetings

- Medical Suite and Wellness Center
- Computer Stations
- Storage Units (as available)
- Copier, Fax, Sight Impaired Magnifier
- Delivery of Newspapers, Prescriptions and Dry Cleaning

Available at an Additional Charge

- Hospitality Suite, Guest Meals, Additional Meals, Catering
- Personal Alert Pendant
- Apartment Upgrades and Modifications
- Concierge Services



Lifestyle Services

- Biweekly Cleaning Service
- Weekly Bed Linen Service
- Breakfast, Lunch or Dinner in Our Restaurant-Style Dining Room
- Scheduled Entertainment, Lectures and Expansive Cultural Experiences
- Regularly Scheduled Transportation to Shopping, Entertainment, Errands and More

On-Site Health Services

- 24-Hour Emergency Service
- Scheduled Medical Services
- Doctor on Site for Weekly Visits
- Personal Care Services on a Fee-for-Service Basis
- Priority Access to Short-Term Rehab and Long-Term Care at Award-Winning Health Care Center, Manchester Manor

Maintenance Services

- Trash Removal
- Water and Sewer Services
- Regular Maintenance and Repair of Apartments and Furnished Appliances
- Snow Removal from Resident Vehicles

Security Services with State-of-the-Art Security System

- 24-Hour Security with Security Personnel
- Smoke Detectors and Sprinkler System
- Emergency Call System (minimum of three pull cords in each unit)
- Emergency Generator for Common Areas
- Daily Alert Monitoring Check-In







Arbors of Hop Brook is Redefining, and Perhaps Perfecting, Assisted Living

In most continuing care retirement communities, if you live in an independent living apartment and develop a need for daily assistance, you must move to a new residence.

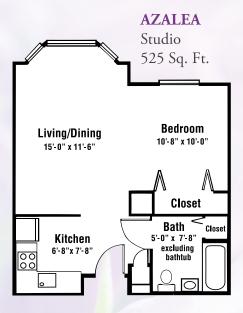
Not at Arbors. It is our purpose and promise to keep you living as independently as possible in your apartment, delivering the customized services you need, right in the comfort and familiarity of the home you've grown to love.

We will simply assess your needs, develop a plan of care tailored just for you and our nursing staff and aides will deliver the services right in your home. You will continue to live the fulfilling, engaging and vibrant lifestyle you cherish.

This is a difference you – and your loved ones – will certainly appreciate. While other communities may require that you contract with other providers for services, you can be confident that Arbors delivers our exceptional care with trained professional staff. We take care of it all. This exceptional personal attention is unique to Arbors, providing you and your family with peace of mind.







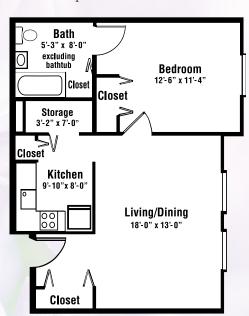
CHESTNUT B (not shown)
One-Bedroom

700 Sq. Ft.

Similar to Chestnut, but living room is approximately 15 ft. wide, instead of 13 ft. wide. In some locations, the B includes a second bedroom window.

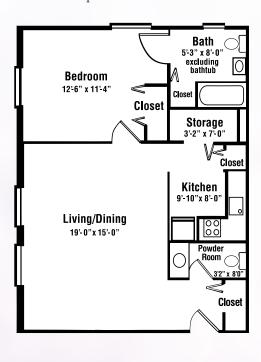
CHESTNUT

One-Bedroom 675 Sq. Ft.

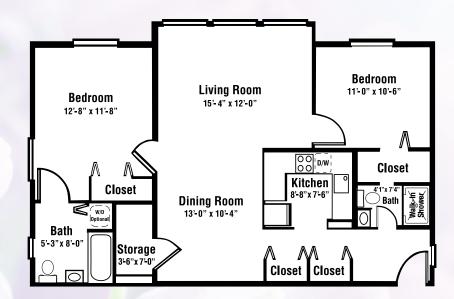


MAGNOLIA

One-Bedroom Deluxe (with 1 ½ bath) 750 Sq. Ft.



Over



ROSEWOOD

Two-Bedroom 1,000 Sq. Ft.

ARBORS OF HOP BROOK

860-533-2524 | www.ArborsCT.com 403 West Center Street, Manchester, CT 06040





APARTMENT FEATURES

- Extra Large Bathrooms
- Formal Entry Foyer
- Wall-to-Wall Carpeting
- Electric Kitchen Appliances Including Frost-Free Refrigerator, Stove/Oven, Disposal
- Window Treatments
- Walk-in Showers/Tubs
- Full-Size Kitchen with Solid Oak Cabinetry
- Large Storage Pantries and Closets
- Thermostatically Controlled Central Air/Heat
- Expanded Basic Cable Television
- Washer and Dryer (2-bedroom units only)
- Dishwasher (2-bedroom units only; other units upon request for a fee)
- Resident Storage Space (when available)
- High-Rise Toilets and Grab Bars for Convenience and Safety

To meet the varying financial situations of individuals, Arbors of Hop Brook offers three Entrance Fee refund options – a Declining Balance, 50% Refundable and 90% Refundable. No matter which plan you choose, you still enjoy the same exceptional services and amenities for which Arbors is known.

Arbors is one of the few continuing care retirement communities in Connecticut that guarantees limits on monthly fee increases.

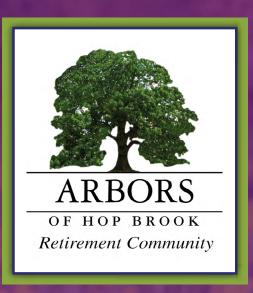
Entrance fees starting at \$54,500 Monthly fees starting under \$2,000/month



Call us to explore what is right for you.







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